MACHINE REMOTE MAINTENANCE

RAS& M2Me



WITHOUT TRAVELLING

M2Me solution is dedicated to remotely maintain and control any type of industrial devices (PLC, HMI, Drive, ...).

Using M2Me you can quickly from your PC, your tablet or your smartphone be «teleported» in real time and safely onto the remote site you want to monitor or maintain.

RAS Machine Access Box

- Simple configuration
 Wizard
- Ultra-secure connection
- MultiWAN Ethernet, 3G+/4G, Wi-Fi
- Dashboard display in the Cloud
- Datalogger & Alarms
 SMS, E-mail, e*Message, MQTTs,
 HTTPs, OPCUA
 Compatible with MindSphere &
 EcoStruxure™ Machine Advisor
- RS232 & RS485
- LoRa Gateway
- GPS Tracking
 Option
- 5 years warranty



DOC_MPR_RAS_Data sheet_D (latest update 01/15/2021)



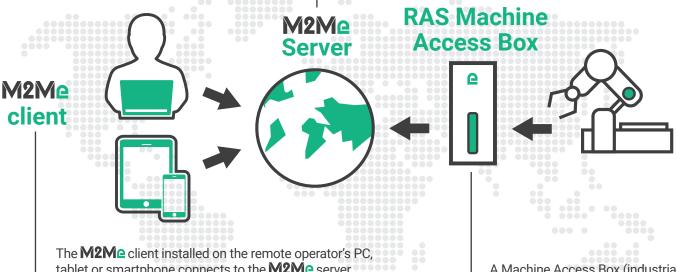
Since 1985, Etic Telecom designs and markets products and solutions to interconnect machines and industrial systems.

We are present in the market for water, energy, transportation, urban infrastructure and industry 4.0.



THE M2Me SOLUTION

The M2Me_Connect service offers a secure end-to-end connection.



tablet or smartphone connects to the M2Me server (cloud-based solution operated by Etic Telecom) to establish a secure connection (VPN) onto the machine. It also organizes in a simple way the remote sites to be maintained or monitored.

A Machine Access Box (industrial VPN Router) connects the machine or the remote industrial equipment to the **M2M**² server in a simple and totally secure way.

ADVANTAGES



Simplicity of implementation

RAS is delivered together with a Wizard.



Plant network integrity

The RAS establishes an outgoing VPN connection that does not require any modification of the existing plant network (firewall, proxy, ...).



A non-intrusive solution

The M2Me technology guarantees that the operator can only connect to the machine network and in no case to the other equipment of the industrial site.



A secure solution

M2Me relies on VPN technology and implements authentication to the M2Me server by certificates for the remote user and the RAS.



Management of access rights

The RAS allows a personalized management of access rights allowing an operator to connect to all or part of the equipment.



3/4¹⁾ Wireless solution for isolated sites

Some RAS have a 3G + or 4G connection to establish an Internet link through a cellular network.



A sustainable solution

The RAS is an industrial device with 5 years warranty.



Compatible with EticDISPLAY solution

This software option allows the display of industrial data from a client customized dashboard. The dashboard can be easily consulted on the Internet from a PC, a tablet or a smartphone.



RFM

Thanks to Ras Fleet Manager, you simplify the management of your fleet of Machine Access Box by updating automatically the lists of remote maintenance sites and by centralizing in the RFM the management of the access rights for each operator.



Wireless access to industrial equipment

Some machines may be difficult to access in the factory. The optional RAS Wi-Fi hotspot allows you to remotely configure the Machine Access Box from a PC or a tablet.



Wireless Internet access via Wi-Fi

The RAS optionally has a Wi-Fi client that allows access to the Internet via a Wi-Fi access point of the industrial site or by using its smartphone in connection-sharing mode.



Solution compatible with alarms sending and data logger

The Collect & Alert option allows the raising of alarms and its transmission (CSV files). The alerted manager can then visualize Web pages or take the hand (VPN) on the PLC or the HMI of the machine.



SELECTION GUIDE

























RAS-	E-100	EW-100	C-100	E-400	E-220	EW-400	EW-220	EC-400	EC-220	ECW-400	ECW-220
WAN : Ethernet	1	1		1	1	1	1	1	1	1	1
WAN: cellular (-HG: 3G+, -LE: 4G)			1					1	1	1	1
Wi-Fi: 2,4-5 GHz (Access point & client)		1				1	1			1	1
LAN: Ethernet	1	1	1	4	2	4	2	4	2	4	2
RS232 / RS485					~		~		~		~
GPS Option (with ANT405)				~							
2 power inputs				~							
2 SIM readers								~	~	~	~
Passerelle LoRa	E-180					EW-480		EC-480			



RAS FLEET MANAGER:

Centralized management of your RAS fleet









Automatic update of the remote sites address

book managed by the operator

RFM ...

Access rights centralized management for remote operators

ACCESSORIES

















	ANT305	ANT310	ANT320	ANT217	ANT311	ANT219	ANT405
Туре	Panel Mount	Roof	Magnet	Panel Mount	Roof	Magnet	Magnet
Network	3G+/4G (compatible LoRa)	3G+/4G (compatible LoRa)	3G+/4G (compatible LoRa)	Wi-Fi (2.4 et 5 GHz)	Wi-Fi (2.4 et 5 GHz)	Wi-Fi (2.4 et 5 GHz)	GPS (1.57 GHz)
Connector	Male SMA	Male SMA	Male SMA	Male RP SMA	Male RP SMA	Male RP SMA	USB
Cable	-	5m	3m	-	2,5m	1m	3m
Dimensions	H = 160mm	H = 82mm Ø = 48mm	H = 72mm Ø = 31mm	H = 90mm	H = 23mm Ø = 80mm	H = 220mm Ø = 60mm	H = 15mm Ø = 38mm
5m coaxial extension: CO-LL6-SF-SM-500 // Kit antenne kit-ANT3xx							

RAS & M2Me

TECHNICAL CHARACTERISTICS

	GENERAL CHARACTERISTICS
Dimensions	• RAS-X-100: 120x37x88mm (h,l,d) • Other RAS: 135x47x115mm (h,l,d)
Weight	Between 500g and 650g depending on model (without packaging)
Power	• RAS-X-100: Nominal 12 - 24 VDC (min 10 - max 30) • RAS-E: Nominal 12 - 48 VDC (min 10 - max 60) • Phoenix connector 2 points
Consumption	• RAS-E or RAS-M: 2W • RAS-EC et RAS-EW: 5W, RAS-ECW: 8W
Temperature	• Storage: -40 °C - +85 °C • Operation: -20 °C - +70 °C • Humidity 5 to 95%
EMC	Immunity (EN 61000-6-2) • EN61000-4-2: Electrostatic discharge (ESD) • EN61000-4-3: RF radiated • EN61000-4-4: EFT/Burst • EN61000-4-5: Surge • EN61000-4-6: RF Conducted • EN61000-4-8: Magnetic field Emission (EN 61000-6-4) • EN 55022: Radiated and Conducted emission FCC: RAS-X-100: FCC PART 15
Electrical Safety	IEC-EN 62368-1 RAS-X-100: CB FR-704843 (for US market)
Hazardous substances	Directive 2002/95/CE (RoHS) REACH
Casing	Metallic IP20 (RAS-E, RAS-M) or IP31 (RAS-X-100) with DINRail mounting
	WAN NETWORK
Ethernet	• RJ45 • Auto: 10/100 full & half MDI/MDI-X
4G/3G+	• 4G LTE Europe, China • 3G+ HSPA "world wide" • Max. data rate 4G: UL @ 50 Mbps and DL @ 100Mbps • Max. data rate 3G+: UL @ 5,7 Mbps and DL @ 21 Mbps • Max. data rate 2G: UL @ 237 Kbps and DL @ 237 Kbps • Antenna connector Female SMA • Certified antennas: see Accessories page 3
Wi-Fi	Client 2.4 and 5 GHz 802.11 a/b/g/n Antenna connector Female RP-SMA Certified antennas: see Accessories page 3
	LAN NETWORK
Ethernet	• RJ45, 1 up to 4 ports depending on model • Auto: 10/100 full & half MDI/MDI-X
RS232/RS485	 9600 up to 115200bps 10 or 11 bits RAW TCP server, TCP client & UDP gateway ModBus master or slave gateway Unitelway gateway for master PLC RS232: RJ45 RS485: 2 points phoenix connector
Wi-Fi	Access point 2.4 and 5 GHz

	ROUTING / IP@ / MANAGEMENT				
Routing IP	Routing tables				
	• RIP or OSPF				
	Address translation (DNAT, SNAT and NAT 1:1)				
Assigning IP@	WAN interface: DHCP client or fixed IP LAN interface: DHCP server				
	LAN IIILETTACE. DITCP SELVEI				
DNS	WAN interface: compatible with DYNDNS,				
	No-IP or ETIC DNS				
	LAN interface: relay & DNS server				
Management	MIB 2 and Traps SNMP				
Configuration	Web Server				
	SECURITY				
VPN tunnel	OpenVPN (TLS/SSL), IPSEC, L2TP/IPSEC, PPTP				
	Shared Key or X.509 CertificateEncryption 3DES & AES 128-192-256				
	• Authentication: MD5 & SHA-1				
	• Up to 10 VPN tunnels (mix OpenVPN and IPSEC allowed)				
Firewall	Stafeful packet inspection (SPI: 50 rules)				
	Filtering IP@ and Ports				
Internal report	• Timestamped				
internal report	Events: connection, restart, alarms				
Alarms	Digital input: email, SMS, SNMP trap				
Alumo	Digital output: Power supply failure, user connection,				
Redondancy	VRRP protocol RFC 3768				
	M2ME SOLUTION				
Users	Up to 100 remote users				
Alarms	RAS Compatible with «Collect & Alert» solution				
Security	 Access to the RAS by Login & Password & Certificate (optionnal) 				
	and optional certificate				
	Single RAS product key required for the remote user Customizable LAN machine network access rights				
	Customizable LAN machine network access rights				
Redondancy	Multi WAN for backup on specific models				
Communication	Secured Connection onto the M2Me_Connect service				
- Jiiiiiaiiiaaa	• OpenVPN				
Management	Saving a configuration				
Management	Recording on USB flash drive, SD card or internal memory				
	Reset product to return to factory configuration				
	Option managed from the client area of the WEB site				
M2Me Client	• PC: All OS versions up to W10				
	Smartphone and tablet PC: Android and iOS				
M2Me_Connect	Connection to the remote maintenance service				
RAS Manager	RAS fleet centralised management (optional)				
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